
COMPUTING: TECHNICAL SUPPORT SUBJECT GUIDE



Library Services

library@glasgowkelvin.ac.uk



E-Resources

Below is a list of the library's electronic resources which are most useful for Computing: Technical Support. You can view a full list of the Library's electronic resources by visiting this page:

<https://intranet.glasgowkelvin.ac.uk/sites/GKC/Pages/EResources.aspx>

Your student network ID and password will log you on to most of these resources. Some resources will prompt you to select either Athens and/or Shibboleth login options, and then simply select the institution of Glasgow Kelvin College. See the accompanying guides in the link above for more information (click on the blue squares to the right of the resource description).

Complete Issues Online	This is a place where you can easily find articles, statistics, personal accounts and websites to help you quickly understand current issues.
Gale Cengage Learning	This is a collection of databases giving access to a wide range of resources:
- Gale Virtual Reference Library (GVRL)	Collection of specialised reference sources for multidisciplinary research.
- General OneFile	Database of 13, 000 journals and 120 million full-text articles dating from 1980 to present.
- JISC FE Custom News	Database which contains over 25 million full text articles from over 200 worldwide newspapers
NewsBank	Providing easy access to the world's largest repository of reliable information
Archive Collections	
Brill Online Books and Journals	Provides free online access to over 50, 000 articles.
Cambridge Core	Limited access to Cambridge University Press publications.
MIMAS: JISC Journal Archive Collection	Enables simple and fast searching across more than 600 Science and Engineering journals.
Other Collections	
Khan Academy Computing	A non-profit organisation providing micro lectures, practice exercises and tools for a wide range of topics. All resources are available for free to anyone around the world.
Ushare Cyber Security	Provides links to open learning resources that have been recommended by lecturers, teachers, training providers and learners that support SQA qualifications. New resources and reviews can be submitted.

Useful websites

[Lifewire](#) - Website with information and reviews on hardware and software.

[BBC Learning: Information Technology](#) - Features information on using the Internet, PC hardware and computing manuals

[Microsoft Office Training Centre](#) – Video training for all Microsoft Office Packages.

[Smashing Magazine](#) - Provides innovative information on trends in web development and design.

E-books

You can access a number of e-books relevant to Computing: Technical Support. You can read and download e-books through the [Dawson](#) and [ebrary](#) ebook services, and through the library catalogue at <https://kelvin-glasgow.koha-ptfs.co.uk/>

You should choose the Shibboleth login option and confirm Glasgow Kelvin College as the institution.

Books

You can find books relevant to Computing: Technical Support at the numbers listed below in the campus libraries. These numbers represent the location of the books on the shelves.

- Computing 001-006
- Study Skills 371

You can see which books we have available by searching the catalogue: <https://kelvin-glasgow.koha-ptfs.co.uk/>

Journals

Journals feature the most up to date information on subject areas (often more up to date than websites). If you want to find information about what is happening in your subject area at the moment, then journals are a great source.

The following journals are of particular interest and some may be available online:

- Communications Today
- Computer Weekly
- Entertainment Close-up
- InfoWorld
- Network World
- PC Quest
- PC Week

Glasgow Life Resources

By joining Glasgow Libraries (Glasgow Life) you can also access all of their electronic resource collections, either in your local library or from home. This collection includes eBooks, Audiobooks, eMagazines and Databases for your research. You can join your local library, the branches at Easterhouse and East End

campuses or at the learning centres in Springburn and West End campuses. You can also [join online](#) to begin using some of the resources immediately.

The full list of databases can be found [here](#), but here are some resources which may be particularly useful:

Oxford Reference Online	Search language and subject reference works from one of the world's most trusted resources.
ProQuest Central	A database combining subject areas including business, science and technology, medicine and health, literature and language, society, culture, the arts, history, and more.

[Glasgow Life eBooks, Audiobooks and eMagazines](#)

To access these resources you can join Glasgow Life Library Service. You can do this at your local Glasgow Library or at one of the College Campuses. For more information on how to use the eBooks, Audiobooks and eMagazines visit the [Glasgow Libraries site](#).

Should you have any additional support needs and require assistance in accessing library resources, please do not hesitate to get in touch with us by telephone or email. Our contact details are:

Telephone:

Springburn Campus: 0141 630 7018

East End Campus: 0141 630 3365

Easterhouse Campus: 0141 630 3330

West End Campus: 0141 630 7337

Email: library@glasgowkelvin.ac.uk